

Warranty

All new home are covered by a 1 year manufacturer warranty after the first year home buyers have the option to add the 2-10 Homeowner's Limited Warranty. This covers substantial defects in material or workmanship related to structure, electrical and plumbing systems. The warranty also covers floor and wall coverings, cabinets, sinks, tubs, showers, faucets, and doors except for everyday wear and tear to their finish. The warranty does not cover furniture, window treatments, blinds and cosmetic or appearance items.

It is the policy of Cavalier Home Builders to respond to any warranty claim in a timely manner after notification. For emergency service related to electrical problems, plumbing leaks or similar conditions, please confirm with your retailer for after hour or weekend service related to these problems.

Warranty information will be provided for you at closing. We recommend that you keep a complete copy of the closing documents for future reference since these documents will be important should you ever need warranty service or try to sell your home. All warranty claims must be made in writing and you will find claim forms and instructions on how to make a claim in the Homeowner Guide given to you at closing.

We have established a procedure to register your home warranty with a brief phone call during the closing process. Your retailer can call our call center and you will be asked to provide the physical address where your new home will be located as well as important phone numbers.

There are some circumstances that will result in your warranty becoming void. This can happen if:

- A portable kerosene-burning appliance or other open flame appliance us used in your home. These appliances create an excessive amount of moisture that will cause condensation problems.
- If your home is moved from its original location of setup.

Please refer to your Homeowner's Guide for a more complete list of exclusions and more information on what is covered by your warranty.

Optional 2-10 Home Buyer Warranty Available: Your home may be covered by one or both:

1.

2-10 Warranty or New Construction Home Warranty
(One Year Workmanship, Two Year Systems and
Ten Year Structural Warranty.)

This warranty is provided on newly constructed homes by builder members of the 2-10 Home Buyers Warranty Program. In order to be a member of the 2-10 Home Buyers Warranty Program, your builder must apply for membership, meet our strict underwriting guidelines and agree to abide by the terms of his agreement with us. In return, you get the satisfaction of knowing that your builders warranty obligations are clearly defined in writing and backed by the warranty insurer. Your builder will enroll your home in the program at the date of closing. You will receive a Certificate of Warranty with your builders name on it in the mail. The builder provides the warranty, 2-10 HBW arranges insurance-backing for the builder's warranty.

2.

Systems and Appliances Warranty / Home Service Contract

These products are referred to generically as home warranties but are more accurately described as home service contracts. We use the terms interchangeably throughout this website.

This warranty is either purchased at the closing of your home or purchased directly from 2-10 HBW *. The warranty may have been paid for by the seller, the real estate agent or by you. Your home might be new or old. This warranty typically covers the homes major systems (furnace, hot water heater, air conditioner, plumbing and electrical systems) and major appliances (refrigerator, oven, dishwasher, built-in microwave, disposal, trash compactor). If a covered system breaks down, you call one toll-free number for any covered item and we will dispatch a contractor to make the repair. You pay the contractor a small deductible and we pay the rest for any covered item. No hassle with finding a contractor or worrying about negotiating for the correct repair.